

1. Scope of This Privacy Policy

This Policy applies to information collected through our public website at <https://www.cordatahealth.com>, including contact forms, informational inquiries, and general browsing activity. This Policy does not apply to:

- The Cordata platform used by customers and partners
- Any environment where protected health information (“PHI”) is processed
- Customer data processed under a Business Associate Agreement (BAA)
- Offline interactions or contractual relationships

Those environments are governed by separate agreements and HIPAA-compliant controls.

2. Information We Collect

We collect information that you voluntarily provide and information automatically collected through standard website technologies.

◦ Information You Provide

When you submit a form, request information, or contact us, we may collect:

- Name
- Organization
- Title / Role
- Email Address
- Phone (Optional)
- Location (City / State / Country)
- Solutions you would like to learn more about

We do not intentionally collect sensitive identifiers through the public website unless you voluntarily submit them.

◦ Information Automatically Collected

We may collect limited technical information such as:

- Browser type
- Device type
- Pages visited
- Time spent on the Site
- General location inferred from IP address

We do not track browsing activity across third-party websites and do not use targeted advertising cookies.

3. How We Use Information

We use the information we collect to:

- Respond to inquiries and provide requested information
- Improve our website and user experience
- Maintain security and prevent misuse
- Analyze aggregated, non-identifiable usage patterns
- Comply with legal obligations

We do not sell or share personal information for advertising purposes.

4. How We Share Information

We may share information with:

- Service providers who support website hosting, analytics, or communications
- Legal authorities when required by law
- Other parties with your explicit consent

We do not sell personal information.

5. HIPAA Clarification

Our public website is not intended to collect PHI, and information submitted through the Site is not processed in our HIPAA-compliant environment. If you are a customer or partner accessing the Cordata platform, your data is governed by:

- [Your contract](#)
- [Your BAA \(if applicable\)](#)
- [HIPAA and related regulations](#)

6. Your Privacy Rights

Based on our internal assessment, Cordata does not meet applicability thresholds for any U.S. state consumer privacy law, including California, Colorado, Connecticut, Virginia, Texas, and others. Therefore, the statutory rights provided under those laws do not apply to our public website. However, we voluntarily provide transparency and will respond to reasonable requests to:

- [Access the information you submitted](#)
- [Correct inaccurate information](#)
- [Delete information you provided](#)

Requests can be submitted using the contact information below.

7. Data Security

We use administrative, technical, and physical safeguards to protect information submitted through the Site. However, no website can guarantee absolute security.

8. Children's Privacy

Our Site is not intended for children under 13, and we do not knowingly collect information from children.

9. Cookie Notice

We use cookies and similar technologies to support basic website functionality and understand how visitors use our Site. These cookies may collect anonymous usage data such as page views, device type, and general location. We do not use cookies for:

- [Targeted advertising](#)
- [Cross-site tracking](#)
- [Selling personal information](#)

You may adjust your browser settings to block or delete cookies, but some features of the Site may not function properly without them.

10. Changes to This Policy

We may update this Policy periodically. The "Last Updated" date reflects the most recent revision.

11. Contact Us

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